

# Refund of Retail Season Passes Purchased by Perisher Staff Policy



## Purpose

This policy defines Perisher's position on the refund of season passes for relevant staff and their Eligible Dependents who purchased a pass prior to commencing their employment with Perisher.

## Scope

The policy applies to all Perisher resort staff (relevantly including their Eligible Dependents).

## Definitions

Perisher	Perisher Blue Pty Ltd.
Used	Means scanned at a Perisher ski lift.
Eligible Dependents	Has the same meaning as contained within Perisher's eBook content.

## Refund Terms

The following terms guide the refund applicable for any person who has purchased a season pass (any retail season pass) and who has accepted or commenced an offer of employment with Perisher, including their Eligible Dependents.

- 1. The grant of a refund of any retail Perisher season pass which includes Epic Benefits in the United States winter season immediately after Perisher's winter season, will extinguish the Epic Benefits associated with that retail season pass.**
2. Lodge your application before the season pass is Used and receive a 100% refund.
3. If your season pass has been Used, lodge your application at the time you commence work in June and receive a 75% refund.
4. If your season pass has been Used, lodge your application at the time you commence work in July and receive 50% refund.
5. No refunds are issued on and from 1st August.
6. Each season will stand alone and refunds will apply to any retail season pass purchased in or valid for the year of employment.

## Refund applications

Refund applications are to be made on the Season Pass Refund Form – STAFF available from the Perisher Ticket Office or from the intranet, HR Department page (Season Pass Refund Form - STAFF). The form must be approved by your immediate Department Manager and submitted to the Human Resources Manager for approval.

When approved, the form is to be forwarded to the Guest Services Manager for vetting and processing of the refund.

## Responsibility

It is the responsibility of all managers to ensure that staff are aware of this policy and that the guidelines are adhered to.

## **Policy Changes**

From time to time Perisher may amend, suspend or cancel any part, or all of this policy and its associated procedures. When this occurs Perisher will advise all staff.

This Policy supersedes all previous policies.

## **Breach of Policy**

Staff found in breach of this policy may be subject to disciplinary action up to and including dismissal.

## **Authorised**

Peter Brulisauer  
COO  
Perisher Blue Pty Ltd

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