

Alex Pappas – Winner of the 2016 Epic Service Award

Congrats on winning the Epic Service Award for 2016!

Tell us a little bit about you; where are you from? What do you do this season? What are your plans for the summer?

I'm from Sydney and completed a bachelor of business at UTS. I've worked for Australia's largest outdoor media company in Sydney cbd and decided to come to Perisher for the 2014 season looking for something more enjoyable and fulfilling and in search of greater happiness which I have certainly found!

I have been working on the ski tube as concourse supervisor, and have just recently joined the snow grooming team, a dream come true!

This summer I will be getting more winter and great snow in Park city, Utah.

What was your reaction when you knew that you were nominated and won?

When nominated for the award I was flattered, and very appreciative to have been recognised by my peers for the extra effort I put in each day. When I actually won I was blown away, it was very gratifying to receive the award, and a great honour and privilege to receive the awards trip and represent Perisher abroad and within the epic team

How would you describe your trip to Beaver Creek?

The trip to Beaver Creek was absolutely phenomenal, I've never been so spoilt.

We were very well looked after, given everything we could need/want and more! It was a real privilege and an experience I won't forget.

What did you do while you were in the US? Any big highlights?

We were kept busy with a range of activities and fine dining every day, it's hard to have a highlight as it was all so exciting!

I loved mountain biking the Beaver Creek Trails and checking out Vail Resort where we went Ziplining, alpine coaster etc. and enjoyed the amazing views from the mountain top. Dinner with the exec team was also quite an experience, it was great to chat with Rob Katz and many other important faces of the Vail team.

What was it like meeting the other award recipients?

The other award recipients were all amazing people and it was a pleasure to meet them and spend the days with them, they certainly helped make the trip so memorable.

It truly was a special group of people full of joy and compassion and a natural ability to lift the spirits of those around them... an epic group of peeps no doubt and I will certainly be catching up with those I can when I head to Park City.

We're approaching the cut-off date of the 2017 nominations, what would you say to people who are unsure about nominating someone?

If someone was thinking their colleague is possibly deserving of nomination they should not hesitate to do so. Staff from all departments do amazing things day in day out, and certainly not for the recognition, but through their passion, love of life, happiness and desire to deliver the best service they can. Epic service is not necessarily a great big act, but just doing that extra bit to make guests have the best possible experience.

If you know someone who does this, nominate them!