PERISHER, MOUNT HOTHAM, AND FALLS CREEK SCHOOL GROUP BOOKING CONDITIONS – 2027 Season

Last Updated: 5 November 2026

PLEASE READ THESE SCHOOL GROUP BOOKING CONDITIONS (THESE "CONDITIONS") CAREFULLY. These Conditions apply to school group bookings for lift tickets, snowsports lessons, and/or equipment rentals. References herein to "you", "your", or "school group organiser" refers to the individual submitting the school group booking request.

OVERVIEW

- In addition to these Conditions, all school group bookings are subject to the Perisher, Mount Hotham, and Falls Creek Product and Service Terms and Conditions available here.
- School group booking requests are not guaranteed. All booking requests are subject to availability, confirmation, and deposit payment.
- Bookings must be made by a recognised primary or secondary school through an authorised school representative or verified booking agent. School group pricing applies to primary and secondary school students up to and including Year 12 and requires at least 20 paying students. For snowsports lessons, a minimum of 8 students of the same ability level and discipline is required per instructor. Where this minimum is not met or where you request smaller groups that require more instructors than we initially allocated, additional fees may apply.
- A non-refundable 10% deposit of the estimated booking value must be paid within 7 days of the deposit tax invoice being issued. The booking will not be secured until the deposit has been received.
- The School Group Booking Request Form must be submitted at least 30 days prior to the booking start date. The completed Group Detail Form must be submitted at least 14 days prior to the booking start date, and the final balance must be paid at least 7 days prior to the booking start date.
- Changes requested within 14 days of the booking start date are subject to availability and operational feasibility, and approval is not guaranteed. Each approved change request submitted within this period incurs a non-refundable booking change fee of $25. Cancellations and refunds are subject to section 1.4, including the restrictions on refunds within 14 days of the booking start date, after commencement and for unused tickets, and the medical-documentation requirements and deadlines for injury or illness.
- These Conditions are subject to, and will not apply to the extent that they exclude, restrict, or modify your non-excludable consumer rights (as defined in the Perisher, Mount Hotham, and Falls Creek Product and Service Terms and Conditions), except where we are permitted by law to so exclude, restrict, or modify.

1. BOOKINGS

1.1 Securing Your Booking

a. Bookings must be made by a recognised primary or secondary school, through either an authorised school representative or a verified booking agent.

b. The school or its authorised representative must review and acknowledge these Conditions and the Product and Service Terms and Conditions, and submit a School Group Booking Request Form no less than 30 days prior to the booking start date.

c. Once a booking request has been received and confirmation issued, a contract is established and both parties are bound by these Conditions and the Product and Service Terms and Conditions.

d. Following submission of your School Group Booking Request Form, we will issue a tax invoice for a 10% non-refundable deposit. This deposit is calculated based on participant numbers, selected products and services, and the booking duration. The deposit must be received within 7 days of the tax invoice being issued to secure your booking.

e. A Group Detail Form will be provided with your deposit tax invoice. You must complete the form in full and submit it to the respective email address below (**Respective Email Address**) no later than 14 days prior to the booking start date:

i. for Perisher: groups@perisher.com.au

ii. for Mount Hotham: groups@hotham.com.au

iii. for Falls Creek: groupbookings@fallscreek.net

f. The final balance owing will be determined based on the confirmed participant numbers provided in your Group Detail Form. Once the form has been processed, you will be issued an updated final order confirmation and tax invoice.

g. A Group Detail Confirmation confirming your arrival details including meeting points and times and, where applicable, lesson, lunch, Mountain Access Card rental collection arrangements, will be issued 7 days prior to the booking start date.

1.2 Payment

a. A non-refundable deposit equal to 10% of the estimated booking value must be paid within 7 days of the deposit tax invoice being issued, as set out in section 1.1(d). The booking will not be secured until the deposit has been received.

b. Once the completed Group Detail Form has been processed, we will issue a final tax invoice based on the confirmed participant numbers and selected products and services. The final balance must be paid at least 7 days prior to the booking start date.

c. The deposit and final balance must each be paid as a single payment for the group. Individual participant payments will not be accepted.

d. Where the final balance is not received a minimum of 7 days prior to the booking start date, we reserve the right to cancel the booking and apply the cancellation provisions in section 1.4.

e. Accepted payment methods include direct deposit, BPAY, and EDConnect (for NSW-based schools). Full payment instructions will be included in your tax invoice.

1.3 Booking Changes

a. Requests to change a booking within 14 days of the booking start date will be considered only if the requested change can be accommodated. Approval of changes is not guaranteed and is subject to availability and operational feasibility.

b. Each approved change request submitted within 14 days of the booking start date will incur a non-refundable booking change fee of $25, regardless of the number of individuals included in the request. Multiple change requests will be treated separately, and will each attract a separate fee.

1.4 Booking Cancellations

a. These cancellation provisions are subject to your non-excludable consumer rights and apply to school group bookings made under these Conditions. A cancellation includes cancellation of the entire booking or removal of any participant, booking day, product or service from a confirmed booking.

b. Cancellation requests must be submitted in writing at least 14 days prior to the booking start date. Requests should be sent to the Respective Email Address and are subject to our review and approval. If approved, any amount paid beyond the non-refundable 10% deposit will be refunded to the original form of payment. If only the deposit has been paid, no refund will be issued.

c. There are no refunds for cancellations made within 14 days of the booking start date, after your booking has commenced, or for unused tickets unless the cancellation is the result of a verifiable injury or illness.

d. Injury or illness must be verified via presentation of medical documentation which verifies and establishes the injury or illness to the reasonable satisfaction of Supplier (i.e., a medical certificate dated as soon as reasonably possible that states the injury or illness prevents the group member from participating in the scheduled booking) via email to the Respective Email Address.

i. **Within 14 days of the booking start date**: Cancellations resulting from injury or illness must be confirmed via email, with a medical certificate provided prior to the booking start date. The refund will reflect the value of the unused products and services cancelled due to the injury or illness and will be issued to the original form of payment.

ii. **After booking start date**: Refunds for cancellations resulting from injury or illness will be issued to the original form of payment and will reflect the remaining unused portion of the applicable products and services. A medical certificate must be provided within 5 days of the last day of your scheduled booking.

2. GROUP REQUIREMENTS AND ACCOMPANYING ADULTS

2.1 Group Requirements

a. School group pricing applies to students in primary and secondary school up to and including Year 12.

b. To qualify for school group pricing, the group must include at least 20 paying students.

c. All school group lift tickets must start on the same day and be for the same duration. School group pricing is not available to individuals who arrive on different days or stay for different durations.

d. Final participant numbers, including the numbers participating in skiing and snowboarding, must be accurately recorded in the Group Detail Form and submitted at least 14 days prior to the booking start date, in accordance with section 1.1(e).

e. If the final total group numbers or the numbers participating in either skiing or snowboarding materially exceed those stated in the original booking request, we reserve the right to limit participation and cannot guarantee that the additional participants in the group or affected discipline can be accommodated.

2.2 Accompanying Adults

a. For Perisher, school groups receive 1 free of charge ("FOC") adult for every 10 paying students, provided the group meets the minimum group size requirements.

b. For Mount Hotham and Falls Creek:

   i. Primary school groups receive 1 FOC adult for every 5 paying students, provided the group meets the minimum group size requirements; and

   ii. Secondary school groups receive 1 FOC adult for every 8 paying students, provided the group meets the minimum group size requirements.

c. Each eligible FOC adult may receive the same package components booked for the paying students in the group, such as lift tickets, snowsports lessons, equipment rental and lunch, where applicable. The FOC entitlement does not include any product or service that has not been booked for the paying students.

d. Additional teachers or adults accompanying the school group are eligible for student pricing. However, the total number of adults must not exceed 50% of the total number of students in the group.

3. LIFT TICKETS AND MOUNTAIN ACCESS CARDS

3.1 Mountain Access Card Collection

a. Lift tickets are loaded onto physical cards called Mountain Access Cards. These cards must be collected by the school group organiser or an authorised representative from the location specified in the Group Detail Confirmation.

3.2 Replacement Mountain Access Cards

a. Each lift ticket and Mountain Access Card is for the sole use of the individual to whom it is assigned.

b. If a Mountain Access Card is lost, a replacement fee of $6 applies. Replacement cards can be purchased at a Guest Services location in resort, and payment is required at the time of replacement.

4. SNOWSPORTS LESSONS

4.1 Participation Requirements

a. All participants in snowsports lessons must wear an accredited ski or snowboard helmet.

b. Where snowsports lessons have been booked, the completed Group Detail Form must accurately state the number of participating students, their discipline and ability level, and must be submitted at least 14 days prior to the booking start date. We will rely on this information to determine the number of instructors required and, where applicable, the rental equipment needed. If complete and accurate information is not provided by this deadline, we may be unable to accommodate changes to the original booking composition.

c. Total student numbers will determine initial instructor allocations. A minimum of 8 students of the same ability level and discipline is required per instructor in regular and peak season. Where this minimum is not

met or where you request smaller groups that require more instructors than initially allocated, additional fees may apply

d. Once the final Group Detail Form is submitted, students are not permitted to change between skiing and snowboarding lessons without the written authorisation of the resort group coordinator.

4.2 Lesson Location and Timing

a. The booking details you provide in the School Group Booking Request Form indicate your preferences but do not guarantee a particular lesson location, time or instructor allocation. We will use the information provided in that form and your Group Detail Form to determine the most suitable lesson arrangements based on availability and operational considerations. Lesson location and scheduled times will be confirmed 7 days prior to your booking start date.

b. We may adjust lesson location, timing and instructor allocation up to 48 hours prior to the scheduled booking date where absolutely necessary. Any such changes will be communicated to the school group as soon as practicable.

c. Where an additional afternoon snowsports lesson has been booked, the Snowsports School will make reasonable efforts to assign the same instructor who conducted the morning lesson.

5. LUNCHES

5.1 Lunch Conditions

a. Lunches are available for school group bookings at Perisher and Mount Hotham only.

b. The total number of lunches required must be specified in the completed Group Detail Form submitted at least 14 days prior to the booking start date.

c. Lunches for students and adults not covered by the FOC entitlement set out in section 2.2 are charged at the applicable fixed price set out in the School Group pricing schedule.

d. Eligible FOC adults may receive lunch in accordance with the entitlements set out in section 2.2, where lunch has been booked for the paying students in the group.

e. The lunch location will be provided in the Group Detail Confirmation 7 days prior to the booking start date.

f. Any dietary requirements or food allergies must be accurately recorded in the Group Detail Form. We cannot guarantee that dietary requirements advised after the submission deadline can be accommodated.

6. EQUIPMENT RENTAL

6.1 Equipment Information and Collection

a. Where equipment rental has been booked, all required rental information must be accurately recorded in the completed Group Detail Form submitted at least 14 days before the booking start date.

b. Equipment rental numbers for skiing and snowboarding must not exceed the confirmed student numbers for the respective ski and snowboard lessons booked, less any students using their own equipment. .

c. Rental equipment must be collected from the designated rental outlet at the time specified in the Group Detail Confirmation.

6.2 Equipment Return

a. Rental equipment must be returned to the rental outlet it was collected from unless alternative arrangements have been confirmed in advance.

7. ACKNOWLEDGEMENT OF RISKS AND UNDERTAKING

a. The school group organiser acknowledges that:

i. participants in or members of a school booking must observe and comply with the Alpine Responsibility Code;

ii. recreational activities or services at Perisher, Mount Hotham and Falls Creek associated with the use of the ski/snowboard slopes and mountains at those alpine resorts, including but not limited to skiing (including alpine, nordic, freestyle, and mogul skiing), snowboarding, tubing, snowbikes, mountain biking, and

sightseeing, the provision and operation of ski lifts, riding on ski lifts, snowmaking, snow slope design, construction, maintenance and grooming, hazard assessment and mitigation, Snowsports Lessons, club, team, or development skiing or snowboarding programs and training, skiing or snowboarding competitions or events, and clothing and equipment rental (**recreational activities**) are dangerous with many risks and hazards and personal injury (including serious personal injury) and sometimes death can occur as a consequence;

iii. all such recreational activities are undertaken at the participants' own risk;

iv. risks associated with recreational activities at the resorts may not always be prominent, conspicuous, or physically observable and participants accept those risks nonetheless; and

v. the **risk warning set out in bold below** and acknowledge the warning constitutes a reasonable risk warning pursuant to the *Civil Liability Act 2002* (NSW) and any equivalent legislation;

IMPORTANT – RISK WARNING!

The Risk Warning displayed below forms part of the conditions of entry and use of our facilities, equipment, and services at Perisher, Mount Hotham and Falls Creek, including (without limitation) any use of the Products & Services (as described in our Product and Service Terms and Conditions).

RISK WARNING:

ALPINE RECREATIONAL ACTIVITIES INCLUDING, BUT NOT LIMITED TO, SKIING, SNOWBOARDING, USING SKI LIFTS, SNOWTUBING, SNOWBIKES, TOBOGGANING, AND SNOW PLAY INVOLVE SIGNIFICANT RISKS WHICH MAY RESULT IN PHYSICAL HARM, INCLUDING PERSONAL INJURY, PERMANENT DISABILITY, OR DEATH.

SUCH RISKS AND HARM MAY RESULT FROM YOUR ACTIONS AND / OR OMISSIONS OR THOSE OF OTHERS OR THE NEGLIGENCE OF OTHERS. THESE RISKS INCLUDE, BUT ARE NOT LIMITED TO, COLLISIONS WITH ANOTHER PERSON, OBJECTS, SURFACES, OR TERRAIN; LOSS OF CONTROL AND / OR DIRECTION, AND / OR FALLING AT ANY TIME, INCLUDING WHILE PARTICIPATING IN ALPINE ACTIVITIES OR WHILE USING LIFTS; AND UNEXPECTED CHANGES IN WEATHER AND SNOW CONDITIONS.

b. The school group organiser undertakes the responsibility to notify all parties impacted by the school group booking of these Conditions, the Product and Service Terms and Conditions (including applicable risk warnings), and the Alpine Responsibility Code and, to the extent legally permissible, further agrees to indemnify the Supplier (as defined in the Product and Service Terms and Conditions) and its affiliates against all claims, demands, losses, or liability of any kind arising directly or indirectly in connection with the school group booking, to the maximum extent permitted by law.